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| EVENT  All members of the management team just got an email from [anon@proton.me](mailto:anon@proton.me) with the following content: “We didn’t hear from you and will therefore start decrypting your data in 72 hours unless you pay 10 BTC within 72 hours”. | EVENT  The IT department is overwhelmed with tickets from users. The general message in those tickets is that the users are unable to access their e-mail. |
| EVENT  There are reports coming from employees who state that what appears to be company data is posted in various social media accounts. | EVENT  Customers have stated to call the CEO with complains that the company is not responding to questions and no information about why is provided. |

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| EVENT  Upon investigating content on darknet marketplaces, a member of IT staff is convinced that a hacker group is selling company customer records to the highest bidder.  **A black and red logo  Description automatically generated** | EVENT  The restore procedure went smooth. Systems are up and running for the time being.  **A black and red logo  Description automatically generated** |
| EVENT  It turns out the backups were compromised, and the hacking groups returned with the original claim, adding that they will disclose sensitive company data unless the ransom is paid in 72 hours.  **A black and red logo  Description automatically generated** | EVENT  The police are asking if they can aid in the investigation and asks what data you collected and how.  **A black and red logo  Description automatically generated** |

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| EVENT  Customers are complaining that they are redirected to a pornographic web site when trying to visit the website of Economistas  **A black and red logo  Description automatically generated** | EVENT  A member of IT staff states that the IT department is unable to access internal servers. Things are working for now, but they are unable to log in.  **A black and red logo  Description automatically generated** |
| EVENT  Salary payments are due in 24 hours but the financial officer is unable to access the accounting system and attest the payments.  **A black and red logo  Description automatically generated** | EVENT  **A black and red logo  Description automatically generated** |